Instructions for managing services Coloured numbers+

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Obsah

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Glossary

А, В, С	A – calling party number (caller)	A – číslo volajícího
	B – called party number (callee), Service	B – číslo volaného, Barevné číslo
	Access Number	C – cílové číslo
	C – translated number (destination)	
HNS	Hosted Numbers' System	Systém hostovaných čísel
SAN	Specialty Access Number	Speciální přístupové číslo
IMS	IP Multimedia Subsystem	Multimediální IP subsystém
IN	Intelligent Network	Inteligentní síť
ISC	IMS Service Control	Řízení služeb IMS
IVR	Interactive Voice Response	Interaktivní hlasová odpověď
IVM	Interactive Vocal Menu	Interaktivní hlasové menu
MRF	Media Resource Function	Funkce mediálního zdroje
MSISDN	Mobile Station Integrated Services Digital	Digitální číslo integrovaných služeb mobilní
	Number	stanice
PIN	Personal Identification Number	Osobní identifikační číslo
SIP	Session Initiation Protocol	Protokol zahájení relace
SL	Service Logic	Servisní logika
SMS	Short Message Service	Služba krátkých zpráv
SSO	Single sign-on	Jednotné přihlášení
TMCZ	T-Mobile Czech Republic a.s.	T-Mobile Czech Republic a.s.

1. General information

1.1. Overview

This user guide describes the functionality of the graphical user interface (GUI) for managing the Color Numbers+ services.

For the purposes of this document, it is referred to as the HNS GUI. It allows you to perform management actions specifically related to the Colour Numbers+ services. It also describes the configuration management capabilities of the service.

The data shown in the screenshots is test data only. They do not reflect customer data in any way and are only used to demonstrate the capability of the HNS GUI.

1.2. Access

For customer access, the GUI interface is available via https protocol at:

https://hns.t-mobile.cz

1.3. Browser compatibility

The HNS GUI is fully compatible and tested with the following browsers:

- Firefox 4 and newer major versions
- Chrome 4 and newer major versions

For other versions of Chrome and Firefox, the GUI may work, but full compatibility is not guaranteed. For other browsers (e.g. IE, Edge, Safari), the GUI may work, but full compatibility is not guaranteed.

2. General interface elements

2.1. Login

2.1.1. Login view

The login to the portal (HNS GUI) for managing the Colour Numbers+ services uses the same login details as for logging into the Moje firma portal.

If the user is successfully authenticated, their login name and language selection is displayed in the top right corner.

T HNS	3 Management	sans Sanc	NULL DEUTSCH [1504927179_1] 🍈 English 🄀 Češt	INA Ċ
ବ୍ର SANs	5			
S Geogra	graphic areas 🗸 🗸	: Main number 🛧	Blocked	
Lists			•	
Calend	ages	4180055198	NO	:
Langua	uage selections	4206 40022777	NO	:
		420844100102	NO	:
		Rows per page 25 - IC < 1 of 1 > >I		Total: 3

2.1.2. Change password

Password change is fully controlled by SSO mechanisms. Access data cannot be changed in the HNS GUI. If you need to change your password, make the change in the Moje firma portal.

2.2. Dashboard

2.2.1 Main view

The default view that appears after a successful login to the HNS GUI.

Ŧ	HNS Management	sans SANs	NULL DEUTSCH [1504927179_1] 💮 ENGLISH 🄀 ČEŠ	itina U
ą	SANs	SANS		
6	Geographic areas	: Main number 🛧	Blocked	
	Lists			
v E	Messages	4180055198	NO	:
	Language selections	420840022777	NO	:
		420844100102	NO	:
		Rows per page 25 - I < 1 of 1 > >I		Total: 3

2.2.2. Header

The HNS GUI header contains:

- Choice of language
- User profile button
- Logout button

\mathbf{T}	HNS Management	SUPER-ADMIN 🚯 🌐 ENGLISH 🚯	ČEŠTINA	٩	ባ

2.3. General area

The space in the middle of the screen is "General Area". For example, the SAN view.

Ŧ	HNS Management	sans SANs	NULL DEUTSCH [1504927179_1] @ ENGLISH	ČEŠTINA	Ģ
1	SANs				
8	Geographic areas 🗸 🗸	: Main number 个	Blocked		
	Lists			Ŧ	
日	Messages	4180055198	NO	:	
	Language selections	4208 40022777	NO	:	
		420844100102	NO	:	
		Rows per page 25 • I< < 1 of 1 > >I		Tota	il: 3
					_

2.4. Navigation bar

The navigation bar provides different views identified with specific tabs. Some cards are grouped.

The following tabs are available for the HNS GUI:

- SAN
- Geographical areas
 - \circ Areas
 - \circ Distribution of areas
- Lists
- News
- Calendar
- Language selection

All available menu options are displayed in the navigation bar on the left side of the screen.



The navigation bar can be collapsed or expanded using the button at the bottom of the bar. After collapsing, only the icons for the cards are visible.



2.5. List view and individual item view

There are two common types of views:

- List View: displays a list of all items on the selected tab with some basic information.
- View single item: displays the details of the selected item with all available information. Some fields can be dynamically hidden depending on the values in other fields.

2.6. Special features in all aspects

There are some common elements that can be seen/used in all views.

2.6.1. Back button

SANs / SAN (123321123) / Destinations < SAN (123321123) 🔧

After clicking the Back button, the user will be redirected to the last visited page (it works like the Back button in the browser). Changes will not be saved. It is visible in the individual item view to get back to the list view.

2.6.2. Context menu with one entry

After clicking on the context menu on the right (three dots), a list of available items will appear.

sans SAN	Ns +			SUPER-ADMIN (testb	ed) 🕕 🌐 ENGLISH 🌐	ČEŠTIN	IA 🔧	ር
:	Customer	Main number 个	Note 1	Note 2	Note 3	Blocked	ł	
	Customer -						•	
	HNS_customer1 [420805111]	123321123				YES	:	
	HNS_customer1 [420805111]	12341234				NO	View	
	HNS_SIPIMS_VOICE_C [420800111007]	323233232				NO	Configure	
	HNS_SIPIMS_VOICE_C [420800111002]	420800111002				NO	Delete	Ō
	HNS_SIPIMS_VOICE_0 [420800111003]	420800111003				NO	Export	ৢ
	HNS_SIPIMS_VOICE_C [420800111004]	420800111004				NO	:	

The following options are available in the context menu:

- Edit to enter the display of individual items. In this view, the user can edit the values of fields that can be edited if some of them are not enabled the field value is greyed out. Changes to fields that can be changed must be confirmed with the Save button.
- View to enter the record view without being able to edit any fields.
- Export downloads data in CSV format.



2.6.3. Table header context menu

After clicking on the context menu in the header of the table on the left (three dots), a list of available items will appear.

SA	SANs +						
:	Customer	Main number 个	Note 1	Note 2	Note 3	Blocked	
Rows	s selected: 2					•	
<u>+</u>	Export All	123321123				YES	:
	Export 1 Delete	12341234				NO	:
	/OICE	^{-C} 323233232				NO	:
	HNS_SIPIMS_VOICE [420800111002]	^{-C} 420800111002				NO	:
	HNS_SIPIMS_VOICE_ [420800111003]	^{-C} 420800111003				NO	:
	HNS_SIPIMS_VOICE_ [420800111004]	^{-C} 420800111004				NO	:

Menu options and features are as follows:

- Export All to export all items in the table regardless of selection.
- Export to export selected items.
- Delete a confirmation dialog is displayed to delete the selected records.

Items can be marked and unmarked by clicking the check box to the left of each item in the list view. Some options are only active if at least one record is checked.

The export provides the data of a particular record in a flat file in CSV format. After clicking on it user can download all/marked records. A CSV file with records can be downloaded or opened. The CSV format allows data to be exported as a comma-separated list with the first line containing the header names.

CSV export example:

id,name,prefix 1,area1,420603



2.6.4. List pagination

When the total number of records is greater than the actual number of records displayed on the page, the list view automatically supports pagination, dividing the number of displayed records by the value selected from the drop-down list. The pagination panel is located at the bottom of the list view.



Pages can be switched with the left and right arrows. If there are no more pages to switch to, the corresponding button becomes inactive. It is also possible to go directly to the last or first page.

2.6.5. Filtering and sorting

The records in the list view can be filtered using the fields available in the table header.

Nessages +			NULL DEUISCH [IDU442/I/4_I] 🕮 ENGLISH 🕮 CESIN	A U
Name	Visibility \downarrow	Media type	Description	
	•	•		
SYS_pin_neodpovida	public	Announcement	špatný pin / wrong pin	:
SYS_fronta_cas_vyprsel	public	Announcement	čas vypršel / queue timeout	:
SYS_fronta_spojuji	public	Announc ement	fronta spojování hovoru / queue on hold	:

There are two types of search fields: dropdown and text. The desired value is selected for the drop-down list. A full or partial string is entered for the text area. In addition, there is support for basic regular expressions with the following variables:

- % any string of any length
- _ any character of length 1

Examples:

- 1 Search all SANs with major number starting with 420800 -> regex = 420800%
- 2 Search for all SANs with a major number that ends with 111 -> regular expression = %111
- 3 Search all SANs with prime number and list all digits -> regular expression = 420800111234



The records in the list view can be sorted using the fields available in the table header.

All items in the list view can be sorted in ascending or descending order by numerical values (highest/lowest numbers), alphabetically, or by a specific enumeration order.

To sort all displayed records according to a given column, the user must click on the column header. The arrow displayed next to the header indicates whether the results are sorted in descending (down arrow) or ascending (up arrow) order.

3. Views

3.1. SAN	
3.1.1.	Overview

SANs are service access numbers, a key object of the HNS service.

3.1.2. List of views

The single-item view displays the basic parameters of a given object item.

sans SANs	NULL DED I SCH [190442/17/9_1] - @ ЕКоцон	ୁ∰ CESTINA ୯
: Main number 个	Blocked	
		•
4180055198	NO	:
420840022777	NO	:
420844100102	NO	:
Rows per page 25 + I< < 1 of 1 > >I		Total: 3

3.1.3. View of one record – Configure, change parameters

The Configure view is a more advanced single-item view with all parameters available after the SAN is created.

3.1.3.1.General tab

This tab contains the basic settings for the SAN.

GENERAL	ROUTING	INTERACTIONS	FEATURES	CALL BLOCKING	LIMI
Main					
	Main number *	4180055198			
	Blocked *	NO		÷	
Temporary dea	ctivation				
[Deactivation start			Ē	
General					
De	efault language *	Czech		*	
No ans	wer timeout (ms)				
	Area splitting	Select		•	
	Calendar	Select		¥	
Enable S	MS notification *	NO		•	

3.1.3.2. Routing tab

This tab contains configuration settings related to the desired call routing.

< Config	jure SAN	(4180055198	3)		
GENERAL	ROUTING	INTERACTIONS	FEATURES	CALL BLOCKING	LIMITS
Call routing					
	Routing type *	Announcement		•	
	Msg routing *	SYS_cislo_mimo_provoz [P	UBLIC]	•	
				SAVE	



3.1.3.3. Interaction tab

This tab contains configuration settings related to redirecting user interactions required for a particular SAN.

GENERAL ROUTING		FEAIORES	CALL BLOCKING	LIMIT
Price information				
Price message	Select		•	
Access by PIN				
PIN				
Greetings				
Welcome message	Select		¥	
Language selection				
Language selection	Select		•	
		_	CAVE	

3.1.3.4.Features tab

This tab contains configuration settings for other functions not considered elsewhere.

< Config	gure SAN	(418005519	8)		
GENERAL	ROUTING	INTERACTIONS	FEATURES	CALL BLOCKING	LIMITS
Call queueing					
	Queue active *	NO		•	
Presentation					
	Presentation *	Original		•	
				SAVE	



3.1.3.5.Call barring tab

This tab contains configuration settings related to SAN call filtering.

GENERAL	ROUTING	INTERACTIONS	FEATURES	CALL BLOCKING	LIMITS
ncoming calls					
Unidentified cal	ler blocked * N	0		•	
	- I				
Scree		0		÷	
Screen	n in foreign * N	0		•	
Screen in	primary list	lect		•	
Screen in e	exception list Se	lect		Ŧ	
Dutgoing calls					
Screen	out foreign * N	0		-	
Screen ou	t primary list	elect		•	
Screen out e	xception list Se	elect		-	

3.1.3.6.Restrictions tab

This tab contains configuration settings related to call length and call limits.

GENERAL	ROUTING	INTERACTIONS	FEATURES	CALL BLOCKING	LIMITS
Number of calls					
	Max calls *	0			
Duration related					
	Max duration	0			
Allow max durat	ion message *	NO		•	
				SAVE	

3.1.3.7. Destination

Overview

The destination represents the number to which the call can be connected.

List view

Displays a list of all object items. Represents all parameters of each record.

DESTINATIONS IVR MENUS	HUNTING GROUPS QUEUE CONFIGS TREES			
estinations +				
Name	Number	Queue Active Queue Co	onfig Max calls	
		NO - Queue d	Config +	
] dest-01	5	NO	2	1
] one	2	NO	3	:

View of a single record

Displays all parameters of the given record.

SANs / SAN (4180055198) / Destinations / Create Destination Create Destination			
Main			
Name *	dest-02		
Number *	123		
Call queueing			
Queue Active *	YES *		
Queue Config	Select		
Call limiting			
Max calls *	5		
	SAVE		

3.1.3.8. IVR Menu

Overview

The IVR Menu allows the caller to interact with the HNS through keyboard inputs in response to recorded voice messages. This tab represents the configuration related to this feature.

List view

Displays a list of all items. Represents all parameters of each record.

< 5	SAN (1	123456789	90) 🔧					
DEST	TINATIONS	IVR MENUS	HUNTING GROUPS	QUEUE CONFIGS	TREES	CALL LOGS	REPORT SUBSCRIPTIONS	
IVR	Menus	+						
:	Name 个			Message		Max	Attempts	
				Message		•		
	meni1			screening_incomi	ng_msg [PUBLIC]	3		:
	menu2			san_blocked_msg	[PUBLIC]	2		:
	menu3			san_deactivated_	msg [PUBLIC]	1		:
Rows p	per page 25	5 - I< < 1 of 1 >	×					Total: 3

View of a single record

After creation, all the parameters of that item are displayed in the view of one item.

	Name *	one	
	Message *	SYS_cas_pro_vstup_vyprsel [PUBLIC]	•
Ma	x Attempts *	3	



Once edited, the single item view also displays a list of user inputs.

STINATIONS IVR MENUS HUNTING GROUPS Q	UEUE CONFIGS TREES		
R Menus +			
Name 🛧	Message	Max Attempts	
	Message	•	
one	SYS_cas_pro_vstup_vyprsel [PUBLIC]	3	
s per page 25 + K < 1 of 1 > >1			Edit
			Dele
			Cop

Display a single user input

User input is a setting related to a single keyboard input and associated actions. A view with a single record shows all the parameters of that record.

אוזא (100000 ס (10 K Menus / ב	ait tak menu
< Edit IVR Menu	0
News	
Name "	one
Message *	SYS_cas_pro_vstup_vyprsel [PUBLIC]
Max Attempts *	3
	SAVE



Overview

Serial lines is a functionality that allows you to connect the caller to one of the member numbers of the group, selected in an already configured way.

List view

After creation, all the parameters of that item are displayed in the view of one item.

< SAN (1234567890) 🔧									
DESTINATIONS	IVR MENUS	HUNTING GROUPS	QUEUE CONFIGS	TREES	C	ALL LOGS	REPORT SUBSCRIPTIONS		
Hunting Groups +									
: Name 个				Туре		Queue Active	Queue config		
					•		✓ Queue confi	g 👻	
HG1				Sequential		NO			:
HG2				Cyclic		YES	queue1		:
HG3				Parallel		NO			:
Rows per page 25	✓ I< < 1 of 1 >	>							Total: 3

View of a single record

After creation, all the parameters of that item are displayed in the view of one item.

< Create Hunting Group							
Name *							
Туре *	Sequential	•					
Queue Active *	NO	•					
		SAVE					

The General tab displays all the parameters of the given item.

< Hunting Group	er maning oncer contorer	
GENERAL MEMBERS		
Name *	one	
Type *	Sequential	•
Queue Active *	NO	*
		SAVE

The Members tab displays all members assigned to hunt groups. Member status (active/inactive) can be switched directly from the list.

GENERAL MEMBERS			
Nembers +			
Position	Destination	Is active	
	Destination	•	•
0	destination1	-	:
] 1	destination2		:
2	destination3		:
ows per page 25 - I< < 1 of 1 > >I			Total

Viewing one Member

A view with a single record shows all the parameters of that record.

< Edit Hunting G	roup Member 🏼 🗖	
Position *	0	
Destination *	destination1	•
Hunting Group	HG2	Ψ
Is active *	YES	¥
		SAVE

3.1.3.10. Queue configuration

Overview

Is a set of configuration parameters required for call queue functionality.

Queue configuration

The queue configuration displays a list of all items. Represents all parameters of each record.

< SAN (123450/890) ×										
DES	TINATIONS	IVR MENUS H	UNTING GROUPS	QUEUE CON	FIGS	TREES	CALL LOGS	REPORT SUBSCI	RIPTIONS	
Que	Queue configs +									
:	Name	Siz	te		Max wait time		Max connection	retries	Retry period	
	queue1	5			500		100		20	:
	queue2	5			1200		1		30	:
	queue3	20		:	3600		10		11	:
Rows	per page 25	✓ I< < 1 of 1 > >I								Total: 3

View of a single record

A view with a single record shows all the parameters of that record.

Main		
Name *	queue3	
Size *	20	
Max wait time *	3600	
Max connection retries *	10	
Retry period *	11	
Messages		
Greeting message *	max_calls_san_msg [PUBLIC]	•
On hold message *	max_duration_san_msg [PUBLIC]	•
Queue full message *	san_blocked_msg [PUBLIC]	•
Queue exit message *	san_not_found_msg [PUBLIC]	*
		SAVE



3.1.3.11. Trees

Overview

A routing tree is a graphical way to configure the possible logical routing of calls. Including the option of multiple tree blocks and the use of main trees and subtrees.

List view

Displays a list of all items. It represents the basic parameters of each record.

SAN (1	1234567890) ×	E CONFIGS TI	REES C/	ALL LOGS REPO	RT SUBSCRIPTIONS	
-							
Trees +							
Name		Туре	Complete	Status	Activation Time		
				•	•		×
main1		MAIN	NO	INACTIVE			:
sub1		SUB	NO	INACTIVE	NA		:
sub2		SUB	NO	INACTIVE	NA		:
Rows per page 25	5 - I< < 1 of 1 >	>1					Total: 3

Single item display - General tab

On the General tab, all the parameters of the given record are displayed in a simple view.

GENERAL GRAPH		
		Actions
Name *	main1	ACTIVATE TRE
Type *	MAIN	-
Complete	NO	*
Status *	INACTIVE	,
Activation Time		

Display of one Graph item

The Graph tab represents a single-entry view and allows the configuration of a routing tree, handling different block types and connecting them. Each block has its own specific function.

To add a block, add the desired block type from the left panel and drag it onto the desktop. If necessary, select the appropriate options. Some blocks need additional configuration after placing them on the desktop.

Connections can be selected using SHIFT + left mouse button. Both joins and blocks can be deleted with CTRL + DEL if they are selected.

Please note that all blocks must be correctly connected for the tree to be complete. A flow always starts with the root block. All outputs of the block should also be connected.











3.1.3.12. Call logs

Overview

Call logs are a list of all calls to the SAN.

3.2. Geographical areas

3.2.1. Overview

Geographic areas consist of two types of objects:

- Areas
- Division of areas

3.2.2.	Areas
3.2.2.1.	Overview

Areas are used to assign geographical names (prefixes). It is defined by the operator (TMCZ).

3.2.3. List view

Shows all items. Represents all available parameters of each record.

Are	Areas +						
:	Name 1	Prefix					
	area1	420603	:				
	area2	42002	:				
	area3	42003	:				
Rows	s per page 25 - I< < 1 of 1 > >I		Total: 3				

3.2.4. Division of areas

3.2.4.1. **Overview**

An area partition is a dictionary definition for mapping an area to a group of areas. An area partition can have one or more groups, each of which contains one or more areas assigned to it.

3.2.4.2. List view

Shows all items. Represents all parameters of each record.

Area splittings +							
: 1	Name 1	Visibility	Customer				
		•	Customer				
	258_NOT_MATCHED_AREA_SPLITTING	public	HNS_SIPCS_VOICE_258 [420800111258]	:			
	HNS_SIPCS_VOICE_255	public	HNS_SIPCS_VOICE_255 [420800111255]	:			
	HNS_SIPCS_VOICE_256	public	HNS_SIPCS_VOICE_256 [420800111256]	:			
	HNS_SIPCS_VOICE_257	public	HNS_SIPCS_VOICE_257 [420800111257]	:			
	HNS_SIPCS_VOICE_258	public	HNS_SIPCS_VOICE_258 [420800111258]	:			
Rows pe	er page 25 + 1 < 1 of 1 > >1			Total: 5			

3.2.4.3. View of a single record

Once created, all the parameters of that object item are displayed in the single item view.

< Create Area split	tting	
Name *		
Visibility *	private	*

After editing, a list view is also available with all child groups assigned to this object.

3.2.4.4. View a single group item

Each individual group view contains its parameters as well as the areas assigned to that group.

3.3. Lists

3.3.1. Overview

Lists are defining sets of numbers grouped together for further use within specific functions. There are six types of lists. Please note that the type can only be assigned when creating:

- IN_BLACK
- IN_WHITE
- OUT_BLACK
- OUT_WHITE
- EXCEPTION
- CUSTOM

Private lists are available for manipulation by the customer, public lists are available for assignment only.

3.3.2. List view

Shows all items. Represents all parameters of each record.

List	S +					
:	Name	Visibility \downarrow	Customer	SAN	Туре	
		•	Customer -	SAN 👻	•	
	HNS_SIPCS_VOICE_290_BL	private	HNS_SIPCS_VOICE_290 [420800111290]	420800111290 [420800111290]	OUT_BLACK	:
	HNS_SIPCS_VOICE_287_BL	private	HNS_SIPCS_VOICE_287 [420800111287]	420800111287 [420800111287]	OUT_BLACK	:
	HNS_SIPCS_VOICE_241_EL	private	HNS_SIPCS_VOICE_241 [420800111241]	420800111241 [420800111241]	EXCEPTION	:
	HNS_SIPCS_VOICE_241_BL	private	HNS_SIPCS_VOICE_241 [420800111241]	420800111241 [420800111241]	OUT_BLACK	:
	HNS_SIPCS_VOICE_240_WL	private	HNS_SIPCS_VOICE_240 [420800111240]	420800111240 [420800111240]	OUT_WHITE	:

3.3.3. View of a single record

Once created, all the parameters of that object item are displayed in the single item view.

Name '		
Visibility '	private	Ŧ
SAN	Select	•
Туре		•

Once modified, there is also a list view with all Entries child entities assigned to this object. Each entry represents one number.

< Edit List		
Name *	one	
Visibility *	private *]
SAN *	4180055198 [1504927179_1] *]
Type *	IN_WHITE ~]
	SAVE	

3.3.4. Display of individual items

Each individual item view contains entity parameters.

Entries + 🐔	
: Entry	
00420603278	:
00420603278899	:
Rows per page 25 - IC < 1 of 1 > >I	Total: 2

Lis	st name	HNS_SIPCS_VOICE_278 [PUBLIC]	~
		00.00000070	
	Entry *	00420603278	
		_	

3.4. Messages

3.4.1. Overview

Messages define the information provided to the caller during certain actions. This information can either be played as a notification or sent via SMS depending on the message type (Notification/SMS). Private messages are available for manipulation by the customer, public messages are available for assignment only. Messages have associated data items that contain a link to audio files or text messages defined independently for each language. There can only be one data record for each language entered.

3.4.2. List view

Shows all items. Represents all parameters of each record.

Messages +			······································	
: Name	Visibility \downarrow	Media type	Description	
	-			
SYS_pin_neodpovida	public	Announc ement	špatný pin / wrong pin	:
SYS_fronta_cas_vyprsel	public	Announc ement	čas vypršel / queue timeout	:
SYS_fronta_spojuji	public	Announc ement	fronta spojování hovoru / queue on hold	:
SYS_neplatne_cislo	public	Announc ement	neplatné číslo / invalid digit	:
SYS_neplatna_volba	public	Announc ement	neplatná volba / invalid choice	:
SYS_hovor_ukoncen	public	Announc ement	hovor ukončen / call disconnected	:

3.4.3. View of a single record

Displays all parameters of the given message when created.

	Name *	
v	isibility * private	
Med	ia type *	*
De	scription	

3.5. Calendars

3.5.1. Overview

The portal enables the creation of calendars with defined rules according to which the call will be handled.

Private calendars are available for customer manipulation, public calendars are available for assignment only.



3.5.2. List view

Shows all items. Represents all parameters of each record.

Са	lendars +			
:	Name	Visibility \downarrow	Customer	
		•	Customer	•
	calendar1	private	HNS_customer1 [420805111]	:
	HNS_SIPCS_VOICE_280	public	HNS_SIPCS_VOICE_280 [420800111280]	:
	HNS_SIPCS_VOICE_281	public	HNS_SIPCS_VOICE_281 [420800111281]	:
Row	s per page 25 - I < < 1 of 1 > >I			Total: 3

3.5.3. List view

Shows all items. Represents all parameters of each record.

Calendars / Create Calendar	ar	
Name *		
Visibility *	private	Ŧ
		SAVE

After editing, a more advanced view will appear where the user can define the types of days (left side of the screen) and select them in the right (calendar) part of the screen. In addition to selecting calendar days with a single date, the user can also select days of the week of the current month or current year. To cancel the selection, the user must select the correct type and mark the selected day again.

Edit C	calendar						IULL DEUTS ON [15049	21119_1] 👦 683	изп 👜 ссэния
	Name* one		Select a date:						
	Visibility * private	*	Mon						
	_	SAVE	8	9	10	11	12	13	14
			15	16	17	18	19	20	21
			22	23	24	25	26	27	28
out new type a	and hit 'Enter' to add	+	29	30	31	Jun 1	2	3	4
me	Color		5	6	7	8	9	10	11
ws per page	10 - K < 1 of 1 > >1	Total: 0	12	13	14	15	16	17	18
	Apply method		19	20	21	22	23	24	25
	O Single day Weekdays of Weekdays of		26	27	28	29	30	Jul 1	2
	current month current year		3	4	5	6	7	8	9
			10	11	12	13	14	15	16
			17	18	19	20	21	22	23
			24	25	26	27	28	29	30
			94	Aug 1	2	2		e.	c

3.6. Language selection

3.6.1. Overview

By entering the appropriate number, the caller can choose the language in which the service will be provided.



3.6.2. List view

Shows all items. Represents all parameters of each record. Private language selections are available for manipulation by the customer, public ones are only available for assignment. The language selection has associated options containing digits mapped to the desired language.

Lar	nguage selections +				
:	Name	Visibility \downarrow	Customer	Language selection message	
		•	Customer	Language selection message	
	HNS_SIPCS_VOICE_226	private	HNS_SIPCS_VOICE_226 [420800111226]	226_language_msg [PUBLIC]	:
	HNS_SIPCS_VOICE_233	private	HNS_SIPCS_VOICE_233 [420800111233]	233_language_msg [PUBLIC]	:
	ls1	private	HNS_customer2 [420800111202]	dfghngfhh [PRIVATE]	:
	HNS_SIPCS_VOICE_227	private	HNS_SIPCS_VOICE_227 [420800111227]	227_language_msg [PUBLIC]	:
Rows	sperpage 25 - I< < 1 of 1 > >I				Total: 4

3.6.3. View of a single record

Shows all items. Represents all parameters of each record.

 Create Language selection Create Language selection 			
Name *			
Visibi lity *	private	~	
Language selection message *	Select	-	

After editing, the single item view also shows a list with defined options.

 Edit Language 	selection [□]	where the number of all the second seco	W CHOCOLL WOLLOWING C
Name *	one		
Visibility *	private *		
Language selection message *	SYS_ticho [PUBLIC]		
	SAVE		
Language selectio	n choices +		
: Digit 🛧	Language		
	✓ Language	•	
Rows per page 25 ▼ I< < 1 of	1 > >1		Total: 0

3.6.4. Options for selecting the display language of individual items

< Edit Language selection choice			
Digit *	2	•	
Language *	ZuluGula	•	
	1	SAVE	

A view with one record shows all the parameters of a given object record.

